



### **Plain Language Summary**

#### **Colorado Canyons Hospital and Medical Center Financial Assistance Policy**

Consistent with our mission, Family Health West provides the highest quality medical care to individuals in our community who may be unable to pay the full cost of needed services.

Patients may receive financial assistance if he or she meets the eligibility requirements as outlined in our Financial Assistance for Patients Policy. Based on financial need, patients may be eligible for a full or partial reduction of their hospital bill and will not be expected to pay more for emergency or other medically necessary care that the amounts billed to third party insurance companies.

Family Health West will work with patients who are uninsured or underinsured to determine if any portion of their medical bills can be paid by a federal, state, or local programs. If you are not eligible for public assistance, our Financial Counselor will discuss other options available to you. We offer monthly payment plans as well as a discount off your bill based on the size of your family and your household income.

Patients must complete and submit our Application for Financial Assistance and present proof of his/her income. Family size and household income are analyzed by our Financial Counselor in determining benefits. Individuals applying for assistance will not be denied based upon race, religion, sex, age, or national origin.

#### **Applying for Assistance**

The Application for Financial Assistance and Financial Assistance Policy may be found on our web site at [www.fhw.org](http://www.fhw.org). In addition, copies are also available at the hospital's admissions desk and also from the Financial Counselor. For more information, call the Financial Counselor at (970) -858-2782 or (970)-858-2508 Monday through Friday – 9:00am – 4:30pm.

This Summary, the complete Financial Assistance Policy, and the Application for Financial Assistance are available to the public in both English and Spanish.

#### **Confidentiality of Information**

Family Health West understands that you are providing us with sensitive personal information. We do not share any information without your approval. The information you provide to us is used solely to determine qualification for financial assistance programs.